# Oadby and Wigston Borough Council 

## TO COUNCILLOR:

GS Atwal LA Bentley Ms AR Bond<br>G A Boulter (Chair)<br>J W Boyce

Mrs L M Broadly F S Broadly<br>D M Carter<br>Ms K Chalk<br>Miss MV Chamberlain

Mrs S Z Haq (Vice-Chair)<br>Dr T K Khong<br>K J Loydall<br>RH Thakor

Dear Councillor et al,
I hereby summon you to attend a meeting of the SERVICE DELIVERY COMMITTEE to be held at the Council Offices, Station Road, Wigston on TUESDAY, 22 MARCH 2016 at 7.00 PM for the transaction of the business set out in the Agenda below.

Yours faithfully
Council Offices
Wigston
14 March 2016
There
Mark Hall
Chief Executive

## AGENDA

PAGENO'S

## 1. Apologies for Absence

2. Appointment of Substitutes
3. Declarations of Interest

Members are reminded that any declaration of interest should be made having regard to the Members' Code of Conduct. In particular, Members must make clear the nature of the interest and whether it is 'pecuniary' or 'non-pecuniary'.
4. Minutes of the Previous Meeting held on 19 January 2016

To read, confirm and sign the minutes of the previous meeting in accordance with Rule 17 of Part 4 of the Constitution.
5. Action List Arising from the Meeting held on 19 January 2016
6. Petitions and Deputations

To receive any Petitions and, or, Deputations in accordance with Rule 24 of Part 4 of the Constitution.
7. Community Services Update
8. Choice-Based Lettings Residency Changes ..... 29-30
9. Housing Related Support (HRS) ..... 31-33
10. Withdrawal of Recycling Credit Payments by Leicestershire County ..... 34-38 Council
11. Bell Street, Wigston - Update on Prohibition of Vehicular Access ..... 39-43
12. Corporate Enforcement Update ..... 44-47
13. Leisure Contract Monitoring ..... 48-50
14. Customer Service Transformation Update ..... 51-52
15. Brocks Hill Country Park Update ..... 53-55
16. Operations and Facilities Services Update ..... 56-59
a) Draft Tree Strategy ..... 60-107
17. Parking at Blaby Road Park, South Wigston ..... 108-109
18. Customer Service Charters - Exception Reporting ..... 110-111

